

**CenterPoint Energy**

Always There.

V: 387402  
d: 10-30-08

Keep this part of your bill

BRAZORIA COUNTY

Customer name

PRECINCT #4

Account number

4700093-0

Date mailed

10/21/2008

Date due

11/05/2008

Total amount due

\$ 20.61

00387402

**QUESTIONS OR COMMENTS?**

CenterPoint Energy  
PO BOX 2628  
HOUSTON TX 77252  
Billing & Service:

In Houston Area 713-659-2111  
Toll Free 1-800-752-8036  
Monday-Friday Call 7 a.m. - 6 p.m.  
CenterPointEnergy.com

The amount due after 11/05/2008 is \$22.67.

**ACCT SUMMARY**

Gas charges

Previous balance

\$21.92

Payment 10/02/2008

- 21.92

Balance forward

\$ 0.00

Current billing

20.61

Total amount due

\$20.61

**DID YOU KNOW?**

Pay your bill via phone with BillMatrix. Call 1-800-387-1643 to pay by credit/debit card or electronic check. This service is provided by BillMatrix for a fee.

**SERVICE ADDRESS**

139 9th  
West Columbia T. '86

**YOUR GAS USAGE**

Meter # 3029200222236

30 Day billing period 09/15/2008 to 10/15/2008

Current reading (Estimated) 10/15/2008

9567

Previous reading 09/15/2008

9560

Metered usage 1 CCF = 100 cubic feet of gas

7

**YOUR BILL IN DETAIL**

SC-2047-E

Customer charge

\$12.16

Base amount

4 CCF @ \$0.36307/CCF

1.45

Base amount

3 CCF @ \$0.54307/CCF

1.63

Gas cost adjustment

7 CCF @ \$0.76778/CCF

5.37

Total current charges

\$20.61

RECEIVED

OCT 22 2008

By: [Signature]

435 200-205-614  
oh-2009

OCT 27 2008

39486

Avg daily gas use: This period this yr 0.2 CCF; this period last yr 0.2 CCF

Page 1 of 1

Avg daily temp: This period this year 75°F; this period last year 81°F.

Mail this portion with payment. Please do not include letters or notes

**CenterPoint Energy**

Always There.®

CENTERPOINT ENERGY  
PO BOX 2628  
HOUSTON TX 77252

Account number

4700093-0

Date due

11/05/2008

Total amount due

\$ 20.61

Amount paid

\$ \_\_\_\_\_

CENTERPOINT ENERGY  
PO BOX 4981  
HOUSTON TX 77210-4981



00039486 01 AT 0.346 1

BRAZORIA COUNTY  
PRECINCT #4  
PO BOX 368  
BRAZORIA TX 77422-0368



0960012743550

008200000470009305000000020610000000226720

V. 388299

**CenterPoint Energy** 104633

Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy  
PO BOX 2628  
HOUSTON TX 77252  
Billing & Service:  
In Houston Area 713-659-2111  
Toll Free 1-800-752-8036  
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CenterPointEnergy.com

DID YOU KNOW?

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**RECEIVED**

NOV 03 2008

CENTRAL SERVICE CENTER

OH-2009

NOV 11 2008 pmj/cr

Keep this part of your bill.

Customer name

BRAZORIA COUNTY  
PRECINCT #2 ROAD DEPT

Account number

✓ 4760536-5

Date mailed

10/30/2008

Date due

11/14/2008

Total amount due

**\$28.19**

The amount due after 11/14/2008 is \$31.01.

ACCT SUMMARY

Previous balance	\$43.46	Gas charges	
Payment 10/14/2008	- 43.46		
Balance forward	\$ 0.00		
Current billing	28.19		
<b>Total amount due</b>	<b>\$28.19</b>		

SERVICE ADDRESS

21017 County Road 171  
Angleton TX 77515

YOUR GAS USAGE

27 Day billing period	09/25/2008 to 10/22/2008	Meter # 3849506066714
Current reading	10/22/2008	88405
Previous reading	09/25/2008	88392
Metered usage	1 CCF = 100 cubic feet of gas	13

YOUR BILL IN DETAIL

Customer charge		SC-2059-E
Base amount	4 CCF @ \$0.37662/CCF	\$12.16
Base amount	9 CCF @ \$0.50462/CCF	4.54
Gas cost adjustment	13 CCF @ \$0.76778/CCF	9.98

Total current charges

**\$28.19**

435200-205-612  
Dennis Wylt

11-6-08

34665



Always There.\*

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

DID YOU KNOW?

Pay your bill via phone with BillMatrix. Call 1-800-387-1643 to pay by credit/debit card or electronic check. This service is provided by BillMatrix for a fee.

Keep this part of your bill.

Customer name BRAZORIA COUNTY R & B
Account number 4830485-1
Date mailed 10/30/2008
Date due 11/14/2008
Total amount due \$ 13.28

The amount due after 11/14/2008 is \$14.39.

ACCT SUMMARY Gas charges
Previous balance \$13.28
Payment 10/22/2008 - 11.06
Balance forward \$ 2.22
Current billing 11.06
Total amount due \$13.28

SERVICE ADDRESS
1432 Highland Park Dr
Clute TX 77531

YOUR GAS USAGE Meter # 3849901034144
27 Day billing period 09/25/2008 to 10/22/2008
Current reading 10/22/2008 1579
Previous reading 09/25/2008 1579
Metered usage 1 CCF = 100 cubic feet of gas 0

YOUR BILL IN DETAIL SC-2061-E
Customer charge \$11.06
Total current charges \$11.06

Handwritten notes: OH-2009, 435200-205-611, and a signature.

12778

Avg daily gas use: This period this yr 0.0 CCF; this period last yr 0.6 CCF

Page 1 of 1

Avg daily temp: This period this year 73°F; this period last year 77°F.



Always There.\*

CENTERPOINT ENERGY
PO BOX 2628
HOUSTON TX 77252

Mail this portion with payment. Please do not include letters or notes

Account number 4830485-1
Date due 11/14/2008
Total amount due \$ 13.28
Amount paid \$

CENTERPOINT ENERGY
PO BOX 4981
HOUSTON TX 77210-4981



00012778 01 AV 0.324 1

BRAZORIA COUNTY R & B
PCT 1
PO BOX 998
CLUTE TX 77531-0998



0600432884366

008200000483048512000000013280000000143960



Always There.®

Keep this part of your bill.

Customer name  
Account number  
Date mailed  
Date due  
Total amount due

BRAZORIA COUNTY  
4760529-0  
10/30/2008  
11/14/2008  
\$ 538.95

00388658  
B

QUESTIONS OR COMMENTS?

CenterPoint Energy  
PO BOX 2628  
HOUSTON TX 77252  
Billing & Service:  
In Houston Area 713-659-2111  
Toll Free 1-800-752-8036  
Monday-Friday Call 7 a.m. - 6 p.m.  
CenterPointEnergy.com

The amount due after 11/14/2008 is \$543.95.

ACCT SUMMARY

Previous balance	\$223.49	Gas charges	
Payment 10/28/2008	- 223.49		
Balance forward	\$ 0.00		
Current billing	538.95		
<b>Total amount due</b>	<b>\$538.95</b>		

DID YOU KNOW?

Pay your bill via phone with BillMatrix. Call 1-800-387-1643 to pay by credit/debit card or electronic check. This service is provided by BillMatrix for a fee.

SERVICE ADDRESS

1804 County Road 171  
Angleton TX 77515

YOUR GAS USAGE

27 Day billing period	09/25/2008 to 10/22/2008	Meter # 3129100181797
Current reading	10/22/2008	83023
Previous reading	09/25/2008	82595
Metered usage	1 CCF = 100 cubic feet of gas	428

YOUR BILL IN DETAIL

Customer charge		SC-2059-E	\$12.16
Base amount	4 CCF @ \$0.37662/CCF		1.51
Base amount	26 CCF @ \$0.50462/CCF		13.12
Base amount	70 CCF @ \$0.48662/CCF		34.06
Base amount	100 CCF @ \$0.47662/CCF		47.66
Base amount	228 CCF @ \$0.44662/CCF		101.83
Gas cost adjustment	428 CCF @ \$0.76778/CCF		328.61

Total current charges

\$538.95

RECEIVED

11-4-08

435-200-100-510  
Winter

NOV 04 2008

Main Blog

34664

Avg daily gas use: This period this yr 15.9 CCF; this period last yr 5.1 CCF

Page 1 of 1

Avg daily temp. This period this year 73°F, this period last year 78°F.

Mail this portion with payment. Please do not include letters or notes



Always There.®

CENTERPOINT ENERGY  
PO BOX 2628  
HOUSTON TX 77252

Account number 4760529-0  
Date due 11/14/2008  
Total amount due \$ 538.95  
Amount paid \$

CENTERPOINT ENERGY  
PO BOX 4981  
HOUSTON TX 77210-4981



00034664 01 AV 0.324 1

BRAZORIA COUNTY  
20875 COUNTY ROAD 171  
ANGLETON TX 77515-8901



0360045593090

008200000476052906000000538950000005439510



Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

DID YOU KNOW?

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Keep this part of your bill.

Customer name

BRAZORIA COUNTY
JUVENILE JUSTICE #305

Account number

4760518-3

Date mailed

10/30/2008

Date due

11/14/2008

Total amount due

\$ 12.16

Handwritten: 00388661 B

The amount due after 11/14/2008 is \$13.38.

ACCT SUMMARY

Table with 2 columns: Description, Amount. Includes Previous balance (\$20.55), Payment 10/28/2008 (-20.55), Balance forward (\$0.00), Current billing (12.16), Total amount due (\$12.16).

SERVICE ADDRESS

1804 County Road 171 A
Angleton TX 77515

YOUR GAS USAGE

Table with 3 columns: Description, Date Range, Reading. Includes 27 Day billing period (09/25/2008 to 10/22/2008), Current reading (10/22/2008: 2953), Previous reading (09/25/2008: 2953), Metered usage (1 CCF = 100 cubic feet of gas).

YOUR BILL IN DETAIL

Table with 2 columns: Description, Amount. Includes Customer charge (\$12.16), Total current charges (\$12.16).

Handwritten: 11-4-08

Handwritten: 435 200-100-510

Handwritten: Winter

Handwritten: Quux

Stamp: NOV 04 2008

34567

Avg daily gas use: This period this yr 0.0 CCF; this period last yr 0.2 CCF

Page 1 of 1

Avg daily temp: This period this year 73°F; this period last year 78°F.

Mail this portion with payment. Please do not include letters or notes



Always There.®

CENTERPOINT ENERGY
PO BOX 2628
HOUSTON TX 77252

Table with 2 columns: Description, Amount. Includes Account number (4760518-3), Date due (11/14/2008), Total amount due (\$12.16), Amount paid (\$).

CENTERPOINT ENERGY
PO BOX 4981
HOUSTON TX 77210-4981



00034567 01 AV 0.324 1

BRAZORIA COUNTY
JUVENILE JUSTICE #305
111 E LOCUST ST
ANGLETON TX 77515-4642



0360045587852

008200000476051831000000012160000000133870

Always There.®

**QUESTIONS OR COMMENTS?**

CenterPoint Energy  
PO BOX 2628  
HOUSTON TX 77252  
Billing & Service:  
In Houston Area 713-659-2111  
Toll Free 1-800-752-8036  
Monday-Friday Call 7 a.m. - 6 p.m.  
CenterPointEnergy.com

**DID YOU KNOW?**

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Keep this part of your bill.

Customer name

BRAZORIA COUNTY

Account number

JUVENILE JUSTICE

Date mailed

4760524-1

Date due

10/30/2008

Total amount due

11/14/2008

\$ 42.19

00388663  
B

The amount due after 11/14/2008 is \$46.41.

**ACCT SUMMARY**

Gas charges

Previous balance

\$406.58

Payment 10/28/2008

- 406.58

Balance forward

\$ 0.00

Current billing

42.19

**Total amount due**

**\$42.19**

**SERVICE ADDRESS**

1804 County Road 171 B  
Angleton TX 77515

**YOUR GAS USAGE**

Meter # 3709103013034

27 Day billing period

09/25/2008 to 10/22/2008

Current reading

10/22/2008

71973

Previous reading

09/25/2008

71949

Metered usage

1 CCF = 100 cubic feet of gas

24

**YOUR BILL IN DETAIL**

SC-2059-E

Customer charge

\$12.16

Base amount

4 CCF @ \$0.37662/CCF

1.51

Base amount

20 CCF @ \$0.50462/CCF

10.09

Gas cost adjustment

24 CCF @ \$0.76778/CCF

18.43

**Total current charges**

**\$42.19**

RECORDED  
2008  
NOV 10 2008

11-4-08  
435200-255-510  
G-255-9  
JWinter

NOV 04 2008

MAEP

34663

Avg daily gas use: This period this yr 0.9 CCF; this period last yr 7.1 CCF

Page 1 of 1

Avg daily temp: This period this year 73°F; this period last year 78°F.

Mail this portion with payment. Please do not include letters or notes



Always There.®

**CENTERPOINT ENERGY**  
PO BOX 2628  
HOUSTON TX 77252

Account number

4760524-1

Date due

11/14/2008

Total amount due

\$ 42.19

Amount paid

\$ \_\_\_\_\_

CENTERPOINT ENERGY  
PO BOX 4981  
HOUSTON TX 77210-4981



00034663 01 AV 0.324 1

BRAZORIA COUNTY  
JUVENILE JUSTICE  
20875 COUNTY ROAD 171  
ANGLETON TX 77515-8901



0360045593082

008200000476052416000000042190000000464110

**CenterPoint.  
Energy**

Always There.®

389323

**QUESTIONS OR COMMENTS?**

CenterPoint Energy  
PO BOX 2628  
HOUSTON TX 77252  
Billing & Service:  
In Houston Area 713-659-2111  
Toll Free 1-800-752-8036  
Monday-Friday Call 7 a.m. - 6 p.m.  
CenterPointEnergy.com

**DID YOU KNOW?**

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Keep this part of your bill.

Customer name BRAZORIA COUNTY ROAD DEPT  
Account number PRNCT #3 4756397-8  
Date mailed 10/29/2008  
Date due 11/13/2008  
Total amount due \$ 21.26

**ACCT SUMMARY**

Previous balance Gas charges \$21.26  
Payment 10/14/2008 -21.26  
Balance forward \$ 0.00  
Current billing 21.26  
Total amount due \$21.26

**SERVICE ADDRESS**

1618 Callaway Dr  
Alvin TX 77511

**YOUR GAS USAGE**

29 Day billing period 09/24/2008 to 10/23/2008 Meter # 382850009474  
Current reading (Estimated) 10/23/2008 5263  
Previous reading 09/24/2008 5257  
Metered usage 1 CCF = 100 cubic feet of gas 6

**YOUR BILL IN DETAIL**

Customer charge GSS-2073  
Base amount \$13.00  
Gas cost adjustment 6 CCF @ \$0.08500/CCF 0.51  
Reimbursement of local franchise fee 6 CCF @ \$1.14949/CCF 6.90  
Reimbursement of State GRT 0.43  
Total current charges \$21.26

435200-205-613  
OH-2008  
Melle Hisselt  
CCH

43798

NOV 12 2008  
pmforCk

Avg daily gas use: This period this yr 0.2 CCF; this period last yr 0.2 CCF

Page 1 of 1

Avg daily temp: This period this year 73°F; this period last year 77°F.

Mail this portion with payment. Please do not include letters or notes

**CenterPoint.  
Energy**

Always There.®

CENTERPOINT ENERGY  
PO BOX 2628  
HOUSTON TX 77252

Account number 4756397-8  
Date due 11/13/2008  
Total amount due \$ 21.26  
Amount paid \$ \_\_\_\_\_

CENTERPOINT ENERGY  
PO BOX 4981  
HOUSTON TX 77210-4981



00043798 01 AV 0.324 1

BRAZORIA COUNTY ROAD DEPT  
PRNCT #3  
PO BOX 548  
ALVIN TX 77512-0548



0780016669522

008200000475639786000000021260000000212610

**CenterPoint.  
Energy**

Always There.®

389324

**QUESTIONS OR COMMENTS?**

CenterPoint Energy  
PO BOX 2628  
HOUSTON TX 77252  
Billing & Service:  
In Houston Area 713-659-2111  
Toll Free 1-800-752-8036  
Monday-Friday Call 7 a.m. - 6 p.m.  
CenterPointEnergy.com

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Keep this part of your bill.

Customer name BRAZORIA COUNTY ROAD DEPT  
Account number DIST PRNCT # 3  
Date mailed 4756401-8  
Date due 10/29/2008  
Total amount due 11/13/2008  
\$ 23.84

**ACCT SUMMARY**  
Previous balance Gas charges \$25.12  
Payment 10/14/2008 - 25.12  
Balance forward \$ 0.00  
Current billing 23.84  
Total amount due \$23.84

**SERVICE ADDRESS**  
1548 Callaway Dr  
Alvin TX 77511

**YOUR GAS USAGE**  
29 Day billing period 09/24/2008 to 10/23/2008 Meter # 3568306591225  
Current reading (Estimated) 10/23/2008 2022  
Previous reading 09/24/2008 2014  
Metered usage 1 CCF = 100 cubic feet of gas 8

**YOUR BILL IN DETAIL**  
Customer charge GSS-2073 \$13.00  
Base amount 8 CCF @ \$0.08500/CCF 0.68  
Gas cost adjustment 8 CCF @ \$1.14949/CCF 9.20  
Reimbursement of local franchise fee 0.48  
Reimbursement of State GRT 0.48  
Total current charges \$23.84

435200-205-613  
0A-2009

*Handwritten signature: M. Blissett*

43799

NOV 12 2008  
*Amfor*

Avg daily gas use: This period this yr 0.3 CCF; this period last yr 0.3 CCF

Page 1 of 1

Avg daily temp: This period this year 73°F; this period last year 77°F.

Mail this portion with payment. Please do not include letters or notes

**CenterPoint.  
Energy**

Always There.®

CENTERPOINT ENERGY  
PO BOX 2628  
HOUSTON TX 77252

Account number 4756401-8  
Date due 11/13/2008  
Total amount due \$ 23.84  
Amount paid \$

CENTERPOINT ENERGY  
PO BOX 4981  
HOUSTON TX 77210-4981



00043799 01 AV 0.324 1

BRAZORIA COUNTY ROAD DEPT  
DIST PRNCT # 3  
PO BOX 548  
ALVIN TX 77512-0548



0780016669530

008200000475640188000000023840000000238490

CITY OF BRAZORIA

FOR EXPLANATION OF CODES

201 S. MAIN  
BRAZORIA, TX 77422  
(979) 798-2489

0-3 88722

SEE BACK

d-11-20-09

PRESORTED  
FIRST CLASS MAIL  
U.S. POSTAGE PAID  
BRAZORIA, TX 77422  
PERMIT NO. 965414

CODE	METER READING		USAGE	AMOUNT
	PREVIOUS	PRESENT		

WA	6486	6584	9800	34.84
GA	3890	3915	25	44.00
GA	8494	8517	23	40.25
SW	SEWER			13.00
GR	GARBAGE			99.60
MSC	MTR CHRG			1.00

CLOSED NOV 10, 27, 28  
By: *ptt*

*Alh...*  
435 800-205-614  
435 200-205-614 *2425*



SERVICE FROM	09/24/2008
SERVICE TO	10/24/2008
AMOUNT DUE	232.69
DUE DATE	11/17/2008
AFTER DUE DATE PAY THIS AMOUNT	

AMOUNT DUE	232.69
DUE DATE	11/17/2008
ACCOUNT STATUS	ACTIVE
ACCOUNT NUMBER	10-0330-00

PLEASE RETURN THIS STUB WITH PAYMENT

ACCOUNT STATUS	
ACTIVE	
ACCOUNT NUMBER	10-0330-00
AMOUNT DUE	232.69
DUE DATE	11/17/2008
SERVICE FROM	09/24/2008
SERVICE TO	10/24/2008
SERVICE ADDRESS	
1001 N MARKET	
SERVICE ADDRESS	
1001 N MARKET	

BRAZORIA CTY BARN PR 4  
PO BOX 368  
BRAZORIA TX

77422-0368



*Garbage/water 148.44*  
*gas 84.25*  

---

*232.69*

*NOV 27 2008*



610115

BILLING PERIOD	INVOICE NUMBER
10/01/08 - 10/31/08	08J6414911161

#215 6661 DIXIE HWY, SUITE 4 . LOUISVILLE KY 40258  
 service.ozarkawater.com

UPCOMING DELIVERIES	ACCOUNT NUMBER
WED- DEC 10	6414911161
WED- JAN 14	
FRI- FEB 13	
MON- MAR 16	



#BWNWYR  
 #0800064149111617#  
 BRAZORIA COUNTY  
 MARGIE MITCHAM  
 111 E LOCUST ST RM 107  
 ANGLETON TX 77515-4642

Customer Service: 1-800-950-9397

Thank you for choosing Ozarka Home & Office Delivery! We value your business.

✓# 391512

For a limited time only, you can get 2 or more cases of our on-the-go 1/2 Liter Spring bottles for just \$5 each. Log on to [www.ozarkawater.com](http://www.ozarkawater.com) or call 800-950-9397. Offer expires November 28, 2008.

ACCOUNT ACTIVITY Pay your bill online at: [service.ozarkawater.com](http://service.ozarkawater.com) or by phone at: 1-800-950-9397. It's free!

DATE	REFERENCE #	QTY	DESCRIPTION	AMOUNT
Delivery address: ALVIN SUB, 1019 HOOD @ 260 GEORGE, 2ND FLOOR, ALVIN TX 77511				
			PREVIOUS BALANCE	38.60
10/31	977688		PAYMENT-THANK YOU	-11.40
11/03	989145		PAYMENT-THANK YOU	-17.20
10/09	0587480682	2	5 GAL OZ NATURAL SPRING WATER	7.60
		2	5 GALLON BOTTLE DEPOSIT	.00
		2	5 GALLON BOTTLE DEPOSIT REFUND	.00
10/31	0592138739	1	OIL/FUEL SURCHARGE	2.00
			TOTAL	19.60

435200

Pay only

ACCOUNT SUMMARY Subject to terms on reverse side.

PREVIOUS BALANCE	38.60	-	PAYMENT/ADJUSTMENT	28.60	+	CURRENT ACTIVITY	9.60	=	PAY THIS AMOUNT	19.60
------------------	-------	---	--------------------	-------	---	------------------	------	---	-----------------	-------

Detach this stub and return with your payment  
 P.O. BOX 856680  
 Louisville, KY 40285-6680

ACCOUNT NUMBER	6414911161	PAY BY	11/22/08	PAY THIS AMOUNT	19.60
INVOICE NUMBER	08J6414911161	BILLING DATE	11/05/08	AMT ENCLOSED	9.60

806164149111619 0000960 00019602 5

OZARKA  
 a Division of Nestlé Waters North America Inc.  
 P.O. BOX 856680  
 Louisville, KY 40285-6680

BRAZORIA COUNTY  
 MARGIE MITCHAM  
 111 E LOCUST ST RM 107  
 ANGLETON TX 77515-4642



FOR CUSTOMER SERVICE CALL 1-800-950-9397

SIGN UP FOR FREE AUTOPAY! Sign Up Required On Reverse Side.  Print Any Changes On Reverse Side.

# BILLING RIGHTS SUMMARY

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL, OR FOR A REPORT ON WATER QUALITY AND INFORMATION, PLEASE CALL 1-800-950-9397 OR WRITE US AT:

**OZARKA SPRING WATER CO.**  
#216  
6661 DIXIE HWY, SUITE 4  
LOUISVILLE, KY 40258

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet of paper. We must hear from you in writing no later than thirty (30) days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. In your letter, give us the following information:

- Your name, address, telephone and account numbers.
- The dollar amount of the suspected error.
- Describe the error and explain if you can, why you believe there is an error.

You are obligated to pay the parts of your bill that are not in question. You do not have to pay the disputed amount while it is being investigated. During the investigation, we cannot report your account as delinquent or take any action to collect the amount in question.

## GENERAL INFORMATION

- Payments received after the billing (INVOICE) date will appear on your next invoice. Past due invoices (not paid within 30 days of billing date) may be assessed a late fee as allowed by law not to exceed \$20 per month. Additionally, third party collection/attorney expenses may be assessed at a rate not to exceed 100% of the unpaid balance or the maximum allowed by law.
- Each returned check is subject to a service charge subject to the maximum check return charge allowable in your State.
- All bottle and equipment deposits are shown as CURRENT ACTIVITY.
- Equipment replacement costs will be charged for bottles lost, stolen, damaged or not returned.
- In accordance with NWN's Terms and Conditions ("T&C"), your Equipment Lease and/or Service Agreement account may be subject to minimum monthly purchases and/or early cancellation fees. (A complete version of the current T&C may be viewed on the website listed below) Upon service discontinuation, rent for the Leased Equipment is charged through the end of the billing cycle in which service is discontinued.
- You will be charged a monthly Oil Surcharge, Fuel Surcharge or Delivery Fee as described in your T&C. **Only one of these fees will apply to each account.** The fee that applies to your account is stated on the front of the invoice. For further information please visit the website listed below or contact our customer service center.
- As a food product, bottled water is subject to the rules and regulations promulgated by the Federal Food and Drug Administration (FDA).
- Your first invoice indicates the products delivered on your first delivery, along with any applicable bottle and account deposits, redemption fees, and any dispenser charges. All future invoices will reflect charges for water delivered and dispenser rental, bottle deposits and credits plus charges for any additional products ordered by you. Deliveries are made every three or four weeks, for a total of 16-17 deliveries per year. You will only receive invoices 12 times per year, so approximately 5 of those invoices will reflect two deliveries.

# YOUR INVOICE - 4 WAYS TO HELP US SERVE YOU BETTER

- Please remember payment is due by the "pay by" date noted to ensure the smoothest service.
- Remember, if you are renting equipment, your equipment rental is charged one month in advance. That means your first invoice will include a pro-rated fee for the current month, plus the next month's rental.
- Kindly fill in the amount enclosed, include your account number on your check, and do not send cash. If you prefer, you can pay your bill online at [service.ozarkawater.com](http://service.ozarkawater.com).
- Never hesitate to call us with comments, questions, or concerns.

## SAMPLE INVOICE

**Date range of this invoice**

**Your Account Number**

**Watch here for a personalized account message**

**Pay electronically**

**Make sure this amount has been paid in full to avoid late fees**

**Monthly Oil Surcharge, Fuel Surcharge or Delivery Fee (see #6 under "General Information")**

**Amount due**

**Submit your payment by this date**

**Important news and offers**

**Activity since your last invoice**

**Payment stub**

**Account Activity Table:**

DATE	REFERENCE #	QTY	DESCRIPTION	AMOUNT
			Delivery Address: John Doe, 123 Main Street, City, State 00000	11.99
			Previous Balance	11.99
			Payment - Thank You	42.45
			5 Gallon Natural Spring Water	51.00
08/31	461898	1	Ozarka 5 Gal Dispenser	50.00
09/11	31788514444	5	Ozarka 5 Gal Dispenser	2.96
09/11	31788514444	5	Ozarka 5 Gal Return	11.99
09/12	3184638811	1	Fuel Surcharge	
09/12	10640197		Rent	57.40
			<b>TOTAL</b>	

**ACCOUNT SUMMARY**

PREVIOUS BALANCE 11.99 - PAYMENT/ADJUSTMENT 11.99 + CURRENT ACTIVITY 57.40 = **PAY THIS AMOUNT 57.40**

**ACCOUNT NUMBER:** 1234567890 **PAY BY:** 09/00/00 **PAY THIS AMOUNT:** 57.40

**INVOICE NUMBER:** 1234567890 **BILLING DATE:** 09/00/00 **AMT. ENCLOSED:**

**FOR CUSTOMER SERVICE CALL 1-800-950-9397**